

Memphis Training Series

JULY 8-12, 2019

MARRIOTT MEMPHIS • EAST 5795 POPLAR AVE
MEMPHIS, TN | 38119

Monday-Thursday 8:30 AM - 4:00 PM
Friday 8:30 AM - 2:30 PM

TRAININGS:

HC120: Becoming a HUD-Approved Housing

Counseling Agency • July 8-9 - HC120: Becoming a HUD-Approved Housing Counseling Agency - There are many things to take into consideration when aiming to become a HUD-Approved Housing Counseling agency. But how does an agency determine which entity best describes them? What services should a housing counseling agency offer? Are there any services a housing counseling agency should not offer? What should be included in the Work Plan? These questions and more will be addressed throughout the training. <https://tinyurl.com/BECOME-HUD-APPROVED-MEMPHIS>

FH205: Cultural Sensitivity • July 8-9 - This course is designed to assist housing counselors, fair housing advocates, housing professionals, and individuals who work with diverse communities. This course will educate housing professionals on cultural identity differences, increase professionals' cultural competence, and allow groups to work together to develop culturally sensitive techniques to implement in their everyday work. All participants will gain background knowledge and tools to effectively communicate with their clients, along with develop strategies on how to reduce misunderstandings. These tools will help create positive strong relationships with clients, coworkers, partners, and their communities. <https://tinyurl.com/CULTURAL-SENSITIVITY-MEMPHIS>

HC112: Effective Rental Counseling • July 10-12

Creating, Conducting, and Implementing a Rental Counseling Program - This course is designed to make sure the counselor and housing agency are in full compliance with HUD and National Industry Standards. The participant will learn the tools and resources necessary to conduct a successful rental counseling session. The course will wrap up with best practices on implementing a successful rental counseling program. <https://tinyurl.com/EFFECTIVE-RENTAL-MEMPHIS>



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HC121: Managing a Successful Housing Counseling Agency • July 10-12 - Providing oversight to a successful Housing Counseling Program requires knowledge of HUD's regulations, guidelines, and procedures. There are many aspects to the housing counseling program and they require careful consideration. This training will start with helping managers to consider the characteristics required to lay a sturdy foundation and continually build on those components throughout the training. <https://tinyurl.com/MANAGING-PROGRAM-MEMPHIS>

HC114: Financial Fitness • July 8-12 - This course will review the basics of understanding money, banking, and financial institutions, as well as the importance of keeping your financial house in order and understanding your credit report. The course will also explore the key elements of evaluating a financial education program in relation to financial educators. <https://tinyurl.com/FINANCIAL-FITNESS-MEMPHIS>

HC113: Preparing Housing Counselors for the HUD Exam • July 8-12 - This course is designed to provide housing counseling practitioners with test-taking tools and strategies in preparation for sitting for the U.S. Department of Housing and Urban Development (HUD) competency certification examination(s). This course does not replace content mastery, but is designed to teach practitioners methods that will increase the probability of passing the HUD examination itself. <https://tinyurl.com/HUD-EXAM-PREP-MEMPHIS>

Questions?

Email: training@ncrc.org • Phone: 202-524-4884